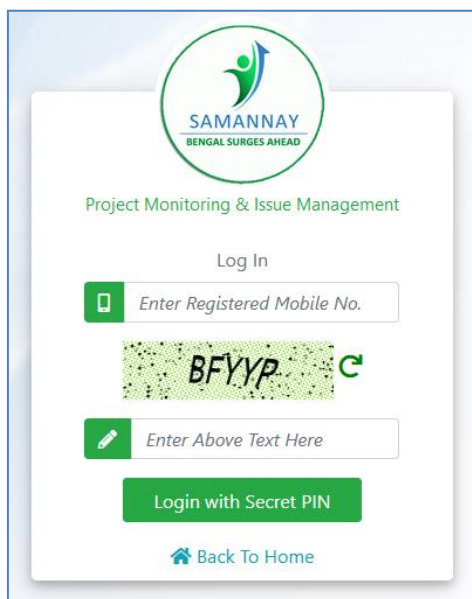
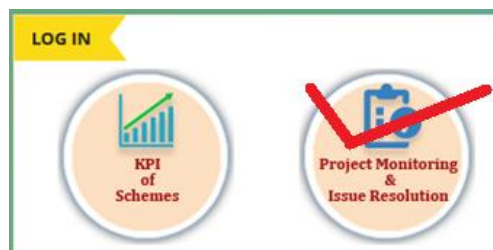
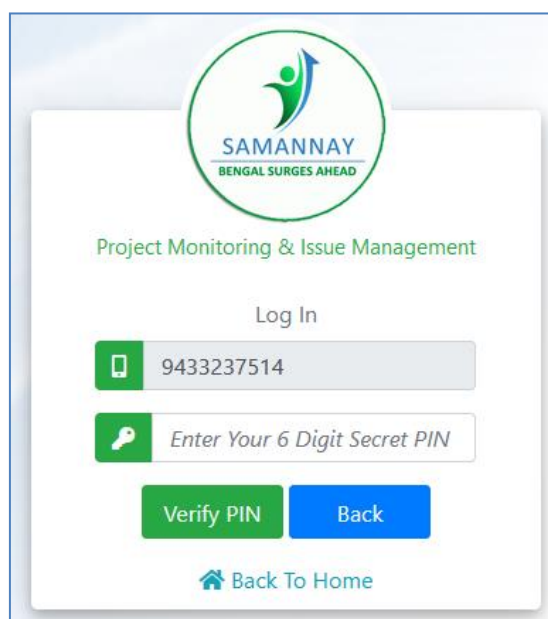


## OPERATING PROCEDURE: Log In to Project Monitoring & Issue Resolution

1. Browse to the URL: <https://samannay.wb.gov.in>
2. Click on Project Monitoring & Issue Resolution Button.
3. Following Screen will appear.

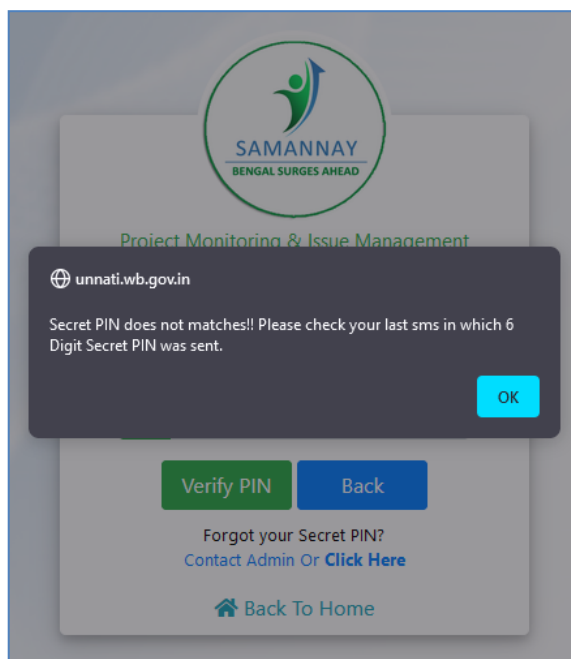


4. Enter your Mobile Number and the Captcha value, the click on the button “Login with Secret Pin”

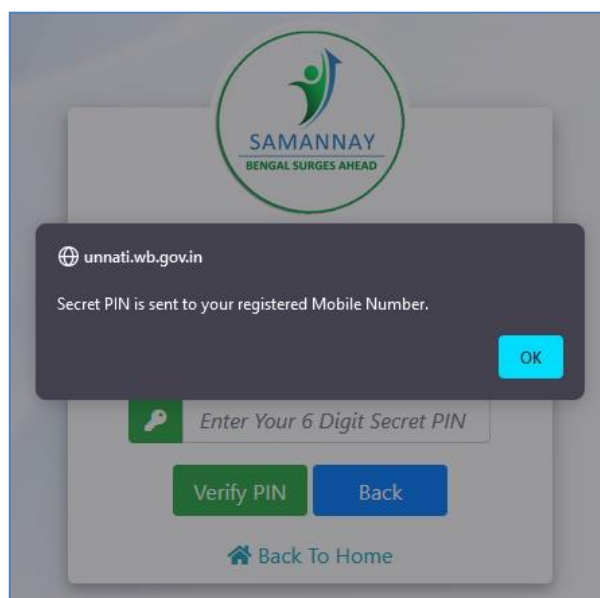


5. Enter the 6 digit Secret Pin already sent to you through system generated SMS.

6. In case you have lost the Secret Pin, you may type any 6 digit number and click on “Verify PIN” button. Then following screen will appear:-



Please click on the hyperlink “Click Here” under Forgot your Secret PIN? Then following screen will appear:-



That means, system generated Secret PIN will be sent through SMS again to your Mobile number.

After Successful Login, you will be able to see the menu items as per your user role.